



ASSESSMENT REPORT
of a CB
PAAG-ETICS xxxx RAR

OD ECS 074

Certification Body:

Name

Address

Date of assessment: yyyy-mm-dd

Assessment as Certification Body
in the European Certification Systems

Draft

- 1, EEPKA to ETICS
- 2, add chapter numbers
- 3, delete table structure
- 4, delete scope evaluation table
- 5, find solution to “last internal audits, last TL audits, OSM participation etc, to work with actual years
- 6, Assessment report reference “ETICS RAR xxxx”

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1. Object and field of Assessment

| | | | | |
|---|------------------------------|------------------------------|------------------------------|------------------------------|
| Certification Body | | | | |
| Assessment Date(s) | yyyy-mm-dd | | | |
| Address of the assessment | | | | |
| European Assessor(s) | | | | |
| Initial- / Re- / Scope extension- / Follow-up Assessment | <input type="checkbox"/> IAR | <input type="checkbox"/> RAR | <input type="checkbox"/> EAR | <input type="checkbox"/> FxR |

Remarks: (if any):

1.1 Certification schemes covered by the assessment

| Certification Schemes | | | |
|----------------------------|--------------------------|--------------------------------------|--------------------------|
| APPLICABLE EUROPEAN SCHEME | | RESPONSIBLE CONTACT PERSON OF THE CB | ASSESSMENT BASE |
| CCA ENEC | <input type="checkbox"/> | | POD ECS 050, POD ECS 051 |
| CCA-EMC CCA | <input type="checkbox"/> | | |
| ENEC EMC | <input type="checkbox"/> | | |
| ENEC+ | <input type="checkbox"/> | | PD ENEC 301 Annex E |
| HAR | <input type="checkbox"/> | | HAR PD 3 |
| CIG | <input type="checkbox"/> | | OD ECS 050, OD ECS 051 |

1.3 Legal entity name and address

| | |
|--------------------------|--|
| Legal entity name | |
| Address | |
| Contact Person | |
| E-mail | |
| Telephone: | |
| Mobile | |
| Website | |

1.4 Testing Laboratories of the Certification Body

| Laboratory Name | Country | City | Scheme |
|-----------------|---------|------|--------|
| | | | |
| | | | |
| | | | |

2. CERTIFICATION BODY
2.1 Brief history of the Certification Body:

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2.2 Organisation of the Certification Body

If the quality management system is such that the Quality Manual and/or Quality Procedure include one or more organization charts then this could be attached as an Annex 2 to the Assessment Report

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3. PERSONNEL STRUCTURE

3.1 Employees

| | |
|--|--|
| Number of overall people employed by the legal entity of the Certification Body | |
| Number of people working in the overall <u>product</u> certification area | |
| Number of people involved with the <u>product</u> certification activity within the scope of this assessment | |

3.2 Responsible Managers for Certification

| Name | Position (title) and field of expertise | Years of relevant experience | Experience checked & found appropriate | | Reports to mark |
|------|---|------------------------------|--|--------------------------|----------------------------|
| | | | Yes | No | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |

3.3 Principal staff involved on Certification. (Including remote certification officers)

| Name – indicate if remote certification officer | Position * Certifier | Years of relevant experience | Experience checked & found appropriate | | Remark |
|---|---------------------------------|------------------------------|--|--------------------------|--------|
| | | | Yes | No | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |

* Explain Position, with relevance to certification processes, e.g. signing, decision making, proposal, review, administration, evaluation – if applicable.

* Explanation of Position:

...

3.4 Staff involved in the Quality Management System of the Certification Body

| Name | Position | Years of relevant experience | Experience found appropriate | | Remark |
|------|----------|------------------------------|------------------------------|--------------------------|--------|
| | | | Yes | No | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |
| | | | <input type="checkbox"/> | <input type="checkbox"/> | |

4. GENERAL

4.1 General requirements of the European schemes

| | YES | NO | NCR |
|--|--------------------------|--------------------------|-----|
| Is/are the European Certification Scheme(s) concerned identified in the Quality Management System, including assignment of responsibilities and authorities? | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Is relevant documentation, (at least regarding ECS and Schemes requirements, EN standards, OSM decisions accessible for relevant employees? | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Does the organisation have insurance cover for 2,000,000 € indemnity? | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference / comments: ... | | | |

4.2 Communication

| | YES | NO | NCR |
|--|--------------------------|--------------------------|-----|
| Is the Certification Body represented and participating in relevant scheme activities, including the OSMs? | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Is/are the Testing Laboratory(ies) and/or inspection body(ies) used by the Certification Body trained in the specific European requirements? | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: ... | | | |

4.3 Participation in the annual OSM Meetings in the previous and actual year:

| Year (Yes No NA) | YYYY-1 | YYYY | Internal staff training on OSM matters |
|------------------|----------|------|--|
| OSM BAT | YES / No | | |
| OSM EE | | | |
| OSM FIP | | | |
| OSM HA | | | |
| OSM HAR | | | |
| OSM IN | | | |
| OSM LUM | | | |

4.4 Internal Audits

| Internal Audits | YES | NO | NCR |
|--|--------------------------|--------------------------|-----|
| Are plans/procedures established following OD ECS 080? | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are Internal Audit results recorded following OD ECS 085 and OD ECS 086? | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: ... | | | |

4.4.1 Internal audits in the Certification Body during the last 3 years

| reference | Assessment date | Nr of non conformities | still open NCRs |
|-----------|-----------------|------------------------|-----------------|
| | | | |

4.4.2 Internal assessments by the CB at associated Testing Laboratories during the last 3 years

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| Laboratory name | CB internal assessment | | | Nr of non conformities | | | still open NCRs |
|-----------------|------------------------|--|--|------------------------|--|--|-----------------|
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

4.4.3 External assessments of the CB and of associated TLs by IECEE during the last 3 years:

| Name | IECEE assessment | | Nr of NCRs | still open NCRs |
|------|------------------|------------|------------|-----------------|
| | Date | Ass report | | |
| | | | | |
| | | | | |
| | | | | |

5. CERTIFICATION PROCESSES OF THE INDIVIDUAL SCHEMES

5.1 ENEC scheme

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| ENEC | <input type="checkbox"/> | | | |
| By spot check, using Annex B to OD ECS 095, are documents and records up-to-date and showing compliance with the requirements? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are ENEC certification procedures established and are they followed? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are ENEC licences in accordance with the common format of OD ENEC 321? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are ENEC licences published on the ETICS EEPCA website according to AD ECS 042? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: ... | | | | |

ENEC certification files reviewed:

| Nº | ID number | Cat | Product | Standard | Evaluation | Remarks |
|----|-----------|-----|---------|----------|------------|---------|
| 1 | | | | | | |
| 2 | | | | | | |

5.2 ENEC+ scheme

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| ENEC+ | <input type="checkbox"/> | | | / |
| Are documents and records up-to-date and showing compliance with the requirements? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are ENEC+ certification procedures established and are they followed? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are ENEC+ licences in accordance with the common format of OD ENEC 321-2 or OD ENEC 321-3? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are ENEC+ licences published on the ETICS EEPCA website according to AD ECS 042? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: | | | | |

...

ENEC+ certification files reviewed:

| № | ID number | Cat | Product | Standard | Evaluation | Remarks |
|---|-----------|-----|---------|----------|------------|---------|
| 1 | | | | | | |
| 2 | | | | | | |

5.3 CCA scheme

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| CCA | <input type="checkbox"/> | | | / |
| By spot check, using Annex D to OD ECS 095, are documents and records up-to-date and showing compliance with the requirements? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are CCA procedures for operating as Body A established and followed? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are CCA procedures for operating as Body B established and followed? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are NTRs in accordance with the common format of PD CCA 229-1? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: | | | | |
| ... | | | | |

CCA files reviewed:

| № | ID number | Cat | Product | Standard | Result of evaluation | Remarks |
|---|-----------|-----|---------|----------|----------------------|---------|
| 1 | | | | | | |
| 2 | | | | | | |

5.4 HAR scheme

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| HAR | <input type="checkbox"/> | | | / |
| By spot check, using Annex A to OD ECS 095, are documents and records up-to-date and showing compliance with the requirements? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are HAR certification procedures established following HAR PD C and are they followed? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are HAR licences in accordance with the common format of HAR OD 105? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are HAR licences published on the ETICS website? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: | | | | |
| ... | | | | |

HAR certification files reviewed:

| № | ID number | Cat | Product | Standard | Result of evaluation | Remarks |
|---|-----------|-----|---------|----------|----------------------|---------|
| 1 | | | | | | |
| 2 | | | | | | |

5.5 Use of European Client Testing Facilities (E-CTFs)

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| Use of European Client Testing Facilities (E-CTFs) Manufacturers' Testing Laboratories | <input type="checkbox"/> | | | |
| Are the processes related to E-CTFs according the rule OD ECS 032? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are the MTLs E-CTFs used by the CB Certification Body listed on ETICS website / OD ECS 036? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: ... | | | | |

Reviewed **E-CTF** assessment reports:

| Name | Level | System | Scope | 2016YYYY-2 | 2017YYYY-1 | 2018YYYY |
|------|-------|--------|-------|------------|------------|----------|
| | | | | | | |
| | | | | | | |

6. FACTORY INSPECTIONS

6.1 Factory Inspection (CIG requirements general)

| | NA | Yes | No | NCR |
|---|--------------------------|--------------------------|--------------------------|-----|
| Factory Inspection (general) | <input type="checkbox"/> | | | |
| Are procedures established following PD CIG 0421? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are inspections planned following PD CIG 0421/OD ECS 026? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are inspections following the plans and executed in accordance with the established procedures? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are inspection results reported following PD CIG 0422 or PD CIG 0423? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are NCRs established during inspections routinely followed-up and closed? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are NCRs established during sample testing routinely followed-up and closed? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: ... | | | | |

Inspection files reviewed:

6.2 ENEC and ENEC+ inspections

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| ENEC and ENEC+ inspections | <input type="checkbox"/> | | | |
| Are Pre-Licence inspections carried out and duly recorded? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are manufacturers inspected following PD ENEC 301-Annex B, PD ENEC 301-Annex F, PD ENEC 308 and PD ENEC 304? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are production samples selected following OD ENEC 324? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are production samples tested following OD ENEC 324 and OD ENEC 324 Annex B? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: ... | | | | |

Overall number of factory inspections/product surveillance for **ENEC in year:**

YYYY

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| Number of factories to be inspected | Number of factory inspection performed during the last year until yyyy-mm-mm | Number of qualified inspectors |
|-------------------------------------|--|--------------------------------|
| | | |

| Overall number of Product Surveillance Tests for ENEC in year: | | | YYYY |
|--|--|--------------------------|--------------------------------|
| Number of factories with ENEC license | Number of performed Product Surveillance Tests | PST with negative result | Number of not received samples |
| | | | |

Inspection files reviewed:

6.3 CCA inspections

| | NA | Yes | No | NCR |
|--|----|--------------------------|--------------------------|-----|
| CCA inspections | | | | |
| Are Pre-Licence inspections carried out and duly indicated on the NTRs issued? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: | | | | |
| ... | | | | |

Inspection files reviewed:

6.4 HAR inspections

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| HAR audits/inspections | <input type="checkbox"/> | | | |
| Are manufacturers audited/inspected following HAR PD 5? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are production quantities/samples selected following HAR PD D? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are production samples tested following HAR PD D? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: | | | | |
| ... | | | | |

| Overall number of factory inspections/product surveillance tests in 2017 for HAR in: | | | YYYY |
|--|---|-------------------------------------|--------------------------------|
| Number of factories to be inspected | Number of fact. inspection performed in previous year | performed Product surveillance test | Number of qualified inspectors |
| | | | |

6.7 CIG inspections on behalf of other CIG Members

| | NA | Yes | No | NCR |
|--|--------------------------|--------------------------|--------------------------|-----|
| CIG inspections on behalf of other CIG Members | <input type="checkbox"/> | | | |
| Are CIG inspections carried out for other CIG Members and duly recorded? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are manufacturers inspected following OD CIG 402 | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are production samples selected if requested? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments: | | | | |

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Inspection files reviewed:

6.6 Training of inspectors

| | NA | Yes | No | NCR |
|---|--------------------------|--------------------------|--------------------------|-----|
| Training of inspectors | <input type="checkbox"/> | | | |
| Are inspection staff appropriately trained/qualified according to OD CIG 440 and in the specific European requirements, including ENEC training? (if no evidence can be provided for CB or TL, this must be reported as a NCR) | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Are CIG inspectors monitored annually according to OD CIG 440? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Documentation reference/comments reviewed: | | | | |

Training records reviewed

7. Scope of the CB and Accreditations

| | NA | Yes | No | NCR |
|---|--------------------------|--------------------------|--------------------------|-----|
| Scope of the CB and Accreditations | <input type="checkbox"/> | | | |
| Is the scope of the CB in line with the scope of the TLs? | | <input type="checkbox"/> | <input type="checkbox"/> | / |
| Accreditations are in-line with the accreditation information on the ETICS website? | | <input type="checkbox"/> | <input type="checkbox"/> | / |

7.1 Accreditations of CB for the standards in their scope of the European Schemes ENEC and HAR

| Category | BATT | CABL | CAP | CONT | ELVH | EMC | HOR | HOUS | INST | LITE | MEAS | MED | MISC | OFF | POW | PROT | PV | SAFE | TOOL | TRON |
|---|------|------|-----|------|------|-----|-----|------|------|------|------|-----|------|-----|-----|------|----|------|------|------|
| CB: category is in the scope ? (Yes/No) | Y | N | | | | | | | | | | | | | | | | | | |
| accreditation exist for the category ? (Yes /No) | Y | N | | | | | | | | | | | | | | | | | | |
| Number of standards that do not fall within the scope of a TL | | | | | | | | | | | | | | | | | | | | |

7.2 Sampling check of accreditations

| Name | Country | Accreditation Body | Accreditation reference nr | Web-link to accr. | Result of evaluation | Remarks |
|------|---------|--------------------|----------------------------|-------------------|----------------------|---------|
| CB | | | | | | |
| TL 1 | | | | | | |
| | | | | | | |

Additional Information
Accreditations of CB and TLs for the standards in their scope of the European Schemes ENEC and HAR

Number of standards in the scope of the schemes as well as the status of accreditation as stated on the ETICS website:

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| category | BATT | CABL | CAP | CONT | ELVH | EMC | | HOUS | INST | LITE | MEAS | MED | MISC | OFF | POW | PROT | PV | SAFE | TOOL | TRON |
|---|--------------|--------------|-----|------|------|-----|--|------|------|------|------|-----|------|-----|-----|------|----|------|------|------|
| CB: category is in the scope ? (Yes/No) | Y | N | | | | | | | | | | | | | | | | | | |
| accreditation exist for the category ? (Yes /No) | Y | N | | | | | | | | | | | | | | | | | | |
| TL 1 scope *) | 2 | | | | | | | | | | | | | | | | | | | |
| accreditation exist **) | 2 | | | | | | | | | | | | | | | | | | | |
| TL 2 scope *) | | 3 | | | | | | | | | | | | | | | | | | |
| accreditation exist **) | | 2 | | | | | | | | | | | | | | | | | | |

~~*) — number of standards in the scope of the TL in the relevant scheme~~

~~**) — number of standards in the scope of accreditation — out of the above standards in the scope~~

~~Sampling check of accreditations:~~

~~CB:~~

~~TL1~~

~~TL2~~

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1. NCRS REFERRED TO IN THIS REPORT SHALL BE ATTACHED TO THIS REPORT:

| | |
|---------------------------------------|--|
| Total number of NCRs attached: | |
|---------------------------------------|--|

2. RECOMMENDATIONS OF THE ASSESSMENT TEAM

This assessment has been a sampling exercise and thus every aspect of the Testing Laboratory's activities has not been covered. It does not follow, therefore, that non-conformances do not exist in areas where none have been reported in this assessment report.

Standard recommendations:

| | |
|--|--------------------------|
| 1. The Assessment Team recommends <u>acceptance</u> of the assessed organisation as reported in this Assessment Report. | <input type="checkbox"/> |
| 2. The Assessment Team recommends <u>acceptance</u> of the assessed organisation as reported in this Assessment Report <u>subject to clearance</u> of the outstanding Non-conformity Reports as appropriate. | <input type="checkbox"/> |
| 3. The Assessment Team recommends that the acceptance of the assessed organisation is <u>postponed</u> until a further <u>follow-up assessment</u> is carried out and is found satisfactory. | <input type="checkbox"/> |
| 4. Other, please specify using similar terminology | <input type="checkbox"/> |

3. SIGNATURES

Date: YYYY-MM-DD

| | Printed name | Signature |
|--------------------|--------------|-----------|
| Lead Assessor | | |
| Technical Assessor | | |

Acknowledgement by the assessed organization

- ☐ We acknowledge and agree with the content of the Assessment Report.
- ☐ We acknowledge the content of the Assessment Report but we disagree for the following reasons:

Date: YYYY-MM-DD

| | Printed name | Signature |
|-----------------------------------|--------------|-----------|
| Certification Body Representative | | |
| Quality Management Representative | | |

ANNEX 1A LIST OF STANDARDS APPLICABLE FOR RE-ASSESSMENT

This Annex shall be filled-in only in case of Re-Assessment of CBs which are accredited for less than 50% of the standards under the given Category

Product Category:

The assessment team completes this section.

Lists the corresponding Product Category for each standard selected for this assessment.

Standard:

The assessment team completes this section with the standards selected for this reassessment.

Lists the standards in the Certification Body scope including the editions and amendments.

Number of certificates issued during the last three years:

The Certification Body should provide this information during the assessment.

Certificates issued can also include projects based on the equivalent National Standard.

Assessment team acceptance:

The assessment team completes this section based upon the on-site assessment.

Where insufficient experience is demonstrated the “No” box shall be checked.

The CB can provide a claim of capability to the ETICS Secretariat to keep this standard in the scope of acceptance.

Example:

Certification experience for national/regional standards that are reasonably harmonized with the equivalent IEC standard can be counted as experience if no experience can be demonstrated for the IEC standard. This shall be clearly indicated, for example:

| Product Category | Standard (EN) (Without amendment/edition indication) | Number of licences issued for the relevant standards in the last two years | Assessment Team acceptance | |
|------------------|---|--|----------------------------|--------------------------|
| | | | Yes | No |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |

List of standards

| Product Category | Standard EN/HD (Without amendment/edition indication) | Number of licences issued for the relevant standards in the last two years | Assessment Team acceptance | |
|------------------|---|--|----------------------------|--------------------------|
| | | | Yes | No |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | <input type="checkbox"/> |

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**ANNEX 3 ACCREDITATION CERTIFICATE OF THE CERTIFICATION BODY
RELEVANT FOR THE EUROPEAN CERTIFICATION SCHEMES**

**ANNEX 3.1 ACCREDITATION CERTIFICATE OF THE TESTING LABORATORY 1
RELEVANT FOR THE EUROPEAN CERTIFICATION SCHEMES**

**ANNEX 3.2 ACCREDITATION CERTIFICATE OF THE TESTING LABORATORY 2
RELEVANT FOR THE EUROPEAN CERTIFICATION SCHEMES**

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ANNEX 4 QUALITY MANAGEMENT SYSTEM, INDEPENDENCE AND IMPARTIALITY INCLUDING COMMERCIAL CONSULTANCY

Note: If this Annex has been completed at least once if the organization is accredited according to ISO/IEC 17065 for all the relevant product categories.

If the Certification Body is not accredited for one or more categories, this Annex needs to be completed during each Assessment.

Annex 4.1 Quality Management System

| |
|--|
| Structure of the Quality System |
| |
| General requirements |
| |
| Structural requirements |
| |
| Resource requirements |
| |
| Process requirements |
| |
| Management system requirements |
| |
| Operational Documents of the relevant schemes |
| |
| OSM Decisions |
| |
| Use of appropriate EN standards |
| |
| Current decisions |
| |

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Annex 4.2 “Independence and impartiality” including “Commercial consultancy”

| 4.2.1. General Operating Procedure | Yes | No |
|--|--------------------------|--------------------------|
| Does the Certification Body have a documented procedure for independence and impartiality that as a minimum includes the following while carrying out conformity assessment activities: a) to be objective, b) to identify, avoid, mitigate and manage conflicts of interest, and c) to ensure independence, so as to increase the amount of trust, confidence and value that those activities have in the market place | <input type="checkbox"/> | <input type="checkbox"/> |
| Document title: _____ | Document number: _____ | |

| 4.2.2. Reference Document | Yes | No |
|---|--------------------------|--------------------------|
| Does the Body have access to ISO/IEC 17065:2012 and in particular Sub-clause 5.2 Mechanism for safeguarding impartiality, “Management of Impartiality?” | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the Body have access to ISO/IEC 17025:2005 and in particular Sub-clause 4.1.4 (including Note 2, 4.1.5 B) and 4.1.5 d)? | <input type="checkbox"/> | <input type="checkbox"/> |

| 4.2.3. Knowledge, training and decision making | Yes | No |
|--|--------------------------|--------------------------|
| Does the Body’s staff have knowledge of the basic concepts of independence and impartiality? | <input type="checkbox"/> | <input type="checkbox"/> |
| Were the training records of the Body’s staff checked? | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the Body’s selected staff have sufficient knowledge in the principles of independence and impartiality to provide initial training and retraining to other staff? | <input type="checkbox"/> | <input type="checkbox"/> |
| Names of person(s): _____ | | |
| Were examples of training programs of the Body’s staff reviewed and found to be sufficient? | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the Body’s staff select and make pass/fail decisions taking the principles of independence and impartiality into account? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are the Body’s decisions based on objective evidence of conformity (or nonconformity) obtained by the Body’s staff? | <input type="checkbox"/> | <input type="checkbox"/> |
| Are the Body’s decisions influenced by other interests or parties? | <input type="checkbox"/> | <input type="checkbox"/> |

| 4.2.4. Documentation and Implementation | Yes | No |
|---|--------------------------|--------------------------|
| Does the Body have documented and implemented (on an on-going basis) sufficient procedures to ensure the independence and impartiality of all staff? | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the Body have documented and implemented (on an on-going basis) sufficient procedures to ensure that the remuneration of staff is free from pressures and inducements and is not dependent on the number, outcome of the result of their activities? Note: It is recognized that the source of revenue of the Body is its customers paying for its services and that this is a potential threat to independence and impartiality. | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the Body have documented sufficient procedures for the identification, review, resolution and prevention of conflict of interest (including “commercial consultancy”) where conflicts of interest are suspected or proven (including subcontracted personnel) and does the Body keep records of such reviews and decisions? | <input type="checkbox"/> | <input type="checkbox"/> |

| 4.2.5. Marketing and advertising materials | Yes | No | N/A |
|---|--------------------------|--------------------------|--------------------------|
| Do the Body’s marketing materials give the impression that “commercial consultancy” activities are offered? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Is the Body linked to an organization that provides “commercial” consultancy services? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Is there a documented policy/procedure to ensure that there is an effective separation between all conformity assessment activities and consultancy services? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Does the Body’s certification staff participate in “commercial consultancy”? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

| 4.2.6. Staff declarations | Yes | No |
|---|--------------------------|--------------------------|
| Does the Body require all staff acting on its behalf to declare any potential conflict of interest? | <input type="checkbox"/> | <input type="checkbox"/> |

Confidential to the Members

| 4.2.7. Compliance | Yes | No |
|--|--------------------------|--------------------------|
| Does the Body comply with all the above independence and impartiality principles on an ongoing basis? Note: If the answer to this item is NO a Non-Conformity Report must be issued | <input type="checkbox"/> | <input type="checkbox"/> |

NON-CONFORMITY REPORT

All corrective actions shall be cleared within the maximum time period specified in OD ECS 097, after which the deadline penalty will apply immediately, e.g. suspension of the CB from issuing licenses.

| | | | |
|--|---|--------------------------|-----------------------------------|
| Non-conformity Report No: 01/01 | Date: YYYY-MM-DD | | |
| Name of the Assessed Organisation: | | | |
| Category(ies) concerned: | Clause/Sub-clause of Non-conformity: | | |
| Non-conformity(ies) description: | | | |
| LEAD ASSESSOR: | MANAGEMENT REPRESENTATIVE: | | |
| Signature and printed name | Signature, printed name and title | | |
| Root Cause of Non-conformity: | | | |
| Proposed Corrective action(s): | | | |
| Implementation Date: | Management Representative Signature, printed name and title/Date: | | |
| Proposed Corrective Action(s) acceptance: | | | |
| <input type="checkbox"/> | Acceptance, no further verification required | | |
| <input type="checkbox"/> | Acceptance, further verification of implementation is required | <input type="checkbox"/> | With on-site follow-up assessment |
| | | <input type="checkbox"/> | Without on-site assessment |
| LEAD ASSESSOR (Signature, printed name/Date) | | | |
| Implementation verified and Final Clearance provided by Lead Assessor: | | | |
| LEAD ASSESSOR (Signature, printed name/Date) | | | |